

Date:

Lumberyard/Business:

Customer/contact name:

Description of the previously reported issue:

Specific actions to be taken (e.g., replacement, repair, refund):

Steps/plan involved in the resolution process:

Costs/parts of the resolution to be covered by Manion's Wholesale:

Exclusions or conditions for customer to be aware of (*labor is not included*):

Prefinishing issue

Additional notes:

Manion's representative signature:

Customer signature:

Resolution actions agreed upon in the form are final and binding, subject to the terms provided. Manion's liability is limited to the scope of the resolution agreed upon in this form, and Manion's is not liable for indirect or consequential damages. Resolution actions taken do not extend or renew the original warranty of the product, unless explicitly stated. Timelines provided are estimates and may be subject to change due to factors beyond the Manion's Wholesale's control, and any changes will be communicated promptly. Any modifications to this agreement must be made in writing and signed by both parties. By signing the form, the customer consents to the terms of the resolution as laid out in this document.

**Manion's Wholesale Superior**

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✉ millworksup@manionswholesale.com

**Manion's Wholesale St. Cloud**

☎ (800) 626-4661

✉ millwork@manionswholesale.com

If you have questions, please contact your Manion's representative!